

Monitoring Report

Student Services/Wellness

Presented: Isaac (Dr. Z) Zuniga
Executive Vice President of Academic & Student Services

Board Ends Alignment

Because of Richland, students will acquire the knowledge and skills needed to succeed in and contribute to a diverse and global community and to exercise their rights and responsibilities as citizens

Because of Richland, students will have opportunities to successfully pursue training and education at and beyond the community college

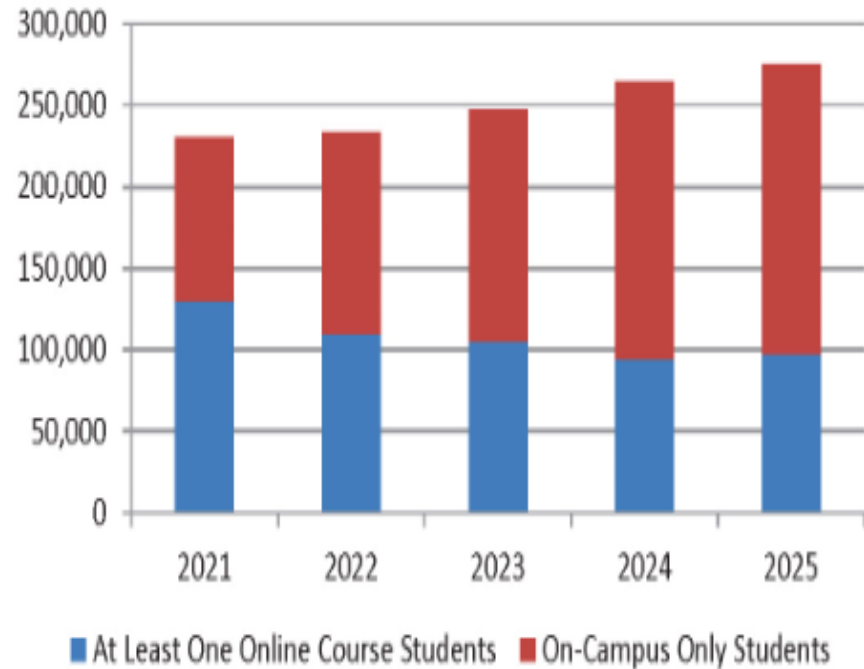
Influencer

You can count on me to activate ideas quickly, communicate clearly, and keep us moving forward with purpose and energy.



Highlights from the Fall 2025 Enrollment report

OPENING FALL HEADCOUNT BY ONLINE COURSE STUDENTS VERSUS ON-CAMPUS ONLY STUDENTS, 2021-2025



- **Overall Growth:** Systemwide headcount increased 3.7%, and FTE enrollment rose 3.0% from Fall 2024.
- **Broad Participation:** 38 of 45 community colleges reported higher enrollment compared to last year.
- **Dual Credit:** Enrollment for high school students earning college credit jumped 9.3%

Enrollment Growth

Cost & Affordability

Accessibility & Proximity

Sense of Belonging & Community

Dual Credit / Early College Expansion

Workforce Programs Tied to Local Industry

Partnerships with Employers

Outreach and Engagement

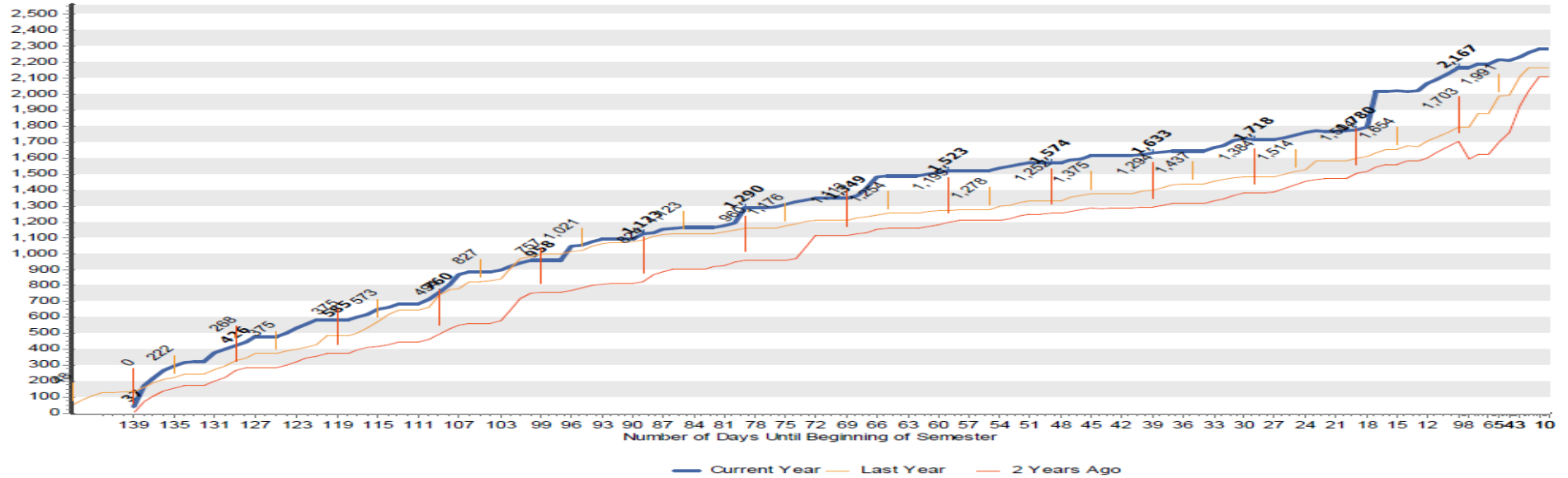
Current Enrollment Trend

Date of Extraction: 11/17/2025

Fall 2025



Number of Students Registered



Beginning of Term

Student Success Organizational Chart



Dr. Isaac Zuniga
Executive VP, Academic
& Student Success



Meredith Johnson-Palmer
Executive Dean of
Student Success



Jody Hall
Director of Financial Aid
& Veterans' Affairs



Joe Drew
Director of Wellness



Arianna Lawson-Sims
Director of Culture,
Connection, and
Student Life



Allison Shuppara-Ooton
Director of Student
Success



Kristina Wilson
Director of Admissions &
Registration



Jacque Manicki
Director of the
Academic Success
Center

Integrated Student Support Services

Success Coaching provides proactive, individualized support to keep students on track. Coaches monitor alerts, attendance, and academic progress to intervene early, create personalized action plans, and guide students in goals, time management, and academic pathways.

The Academic Success Center delivers comprehensive academic support that removes barriers and accelerates student progress. Tutoring services strengthen learning in high-demand courses through scheduled and drop-in support, while disability services ensure equitable access and timely accommodations.

Financial Aid provides proactive, student-centered support to remove financial barriers and keep learners on a clear path to completion. Staff guide students through FAFSA completion, verification, scholarship opportunities, financial literacy and aid packaging with personalized assistance.

Student Life cultivates a vibrant, inclusive campus experience that strengthens belonging and student voice. Programming celebrates identity, builds community, and creates spaces where students feel seen and supported. Activities include campus clubs, civic engagement, and student leadership.

The Student Resource Navigator serves as a dedicated liaison for undocumented students, public benefits access, housing insecurity, and mental health referrals ensuring students stabilize their basic needs so they can stay focused, engaged, and successful at RCC.

Mental Health on College Campuses

Mental wellness is no longer a side conversation it's a central strategy in academic persistence and whole-student success.

Rates of anxiety, depression and suicidal ideation increased & more than 60% of college students met the criteria for at least one mental health problem

Our Director of Wellness, Joe Drew, provides in-person mental health support and coaching, offering students accessible, compassionate guidance. He also leads wellness workshops focused on stress management, mindfulness, resilience, and healthy living including our most popular session, drumming therapy, which helps students reduce anxiety through rhythmic movement and expression.

We have received notice that we will be awarded \$106,200 for FY26 Strengthening Mental Health grant from ICCB

MENTAL HEALTH AMBASSADORS

Mental Health Peer Support

Fall 2025 we have 7 ambassadors

Rooted in **student voice**, ambassadors help guide mental health programming

Foster a supportive, connected campus environment that prioritizes well-being

Assist with mental health events, outreach tables, campaigns, and peer engagement

Promote wellness tools (including the Mental Health Cart), and other resources and normalize help-seeking

In the process of completing mental health training; paid stipend at the end of the semester

Funded through the MHEAC grant, with goal for expansion through additional MHEAC funding

RICHLAND RESOURCES

- TalkNow
- 24 Scheduled Counseling
- Health Coaching
- Self-Care Content
- Basic Needs Support



The image shows a promotional graphic for the TimelyCare app. On the left, the logo "timelycare" is displayed in blue, with a teal square icon above the "y". Below the logo, the text "High-Quality Care Anytime, Anywhere" is written in blue. At the bottom of this section, there are two buttons: "Download on the App Store" and "GET IT ON Google Play". To the right, a smartphone displays the app's interface. The screen shows a greeting "Hello there, Student" with an illustration of a woman. Below this is a "Get Care" button. Further down, there are two sections: "Join Our Peer Community" and "Get Started with Digital Self-Care". At the bottom of the screen, there is a "Need help?" section with a "Visit FAQ" button and a navigation bar with icons for Home, Community, Explore, Messages, and Account.

- Peer Community

Q & A

